

Arizona Spine and Joint Hospital - OR



CHALLENGE

Staffing shortage



SOLUTION

Medely

- Difficulty finding local scrub techs (a.k.a surgical technologists) to fill open roles.
- Loss of their go-to scrub techs right before their busy season in Q4.
- Lack of necessary staff jeopardizing their ability to meet patient demand and keep surgeons coming back.
- Easy access to the coverage they needed with experienced, verified allied health professionals booked through Medely.
- The ability to efficiently book staff without having to work with a slow, costly staffing agency.
- Filling critical, open OR / Circulating RN roles on an ongoing basis to continue delivering exceptional patient care.

Outcomes



22

average hours to fill per diem shift



91.34%

fill rate



327

completed shifts

Focus on quality and great patient care

“With the local staffing agencies that we would use for staffing needs, we only had a handful of people that we could really choose from. Now, using Medely, we get all kinds of people that are interested, and most of them have tons of experience and know exactly what they’re doing. All we have to do is tell them where they are for the day for that shift, and they just go ahead and do it.”

Coverage when you need it

“It was very difficult to find somebody. Medely helped us get through that, which was much needed and helped us tremendously. Scrub techs are where we needed the most help, and I think it’s because of Medely that we were able to get through that busy time.”

Reducing agency spending and improving efficiency.

“It’s nice that you don’t have to use that middle person to find somebody. It just puts it up on the website and professionals can take a shift at any time.”

Easy-to-get started and scale

“It’s so easy. I just have to go online, fill out some things, and then the techs and the nurses will schedule themselves.”



Ryan Wilhelmsen
Operating Room Director
Arizona Spine and Joint Hospital